

Muhammad Qasim Hammad, PMP

REMOTE • ALL TIMEZONES

IT Project Manager

+92 336 7593279 | hammad.qasim16@gmail.com | linkedin.com/in/MuhammadQasimHammad |
Islamabad, Pakistan

PROFESSIONAL SUMMARY

PMP-certified IT Project Manager with 9+ years delivering telecom BSS platforms, IT software projects, systems integration, and digital platform initiatives across distributed teams in Pakistan, Qatar, Saudi Arabia, and US-facing work. Experienced in written-first delivery governance, Agile delivery, RAID management, vendor coordination, executive reporting, and cross-timezone stakeholder management. Delivered Ooredoo Qatar FIFA World Cup 2022 Travel SIM integration in 3 weeks, drove 4% subscription revenue uplift, delivered Telenor Digital Distributor 15 days ahead of schedule, and supported CBS middleware readiness across 15 channels.

Available for remote full-time, contractor, or EOR engagements paid in USD, EUR, GBP, CAD, or AUD. Based in Islamabad, Pakistan.

KEY SKILLS

Agile & Scrum	Waterfall	SDLC	RAID Management	Change Control	PMO Governance
Programme Governance	Dependency Management	Vendor Management	Risk & Issue Management		
BSS Platform Delivery	IT Software Project Management	Systems Integration	Middleware Delivery		
Digital Transformation	Distribution Platforms				

PROFESSIONAL EXPERIENCE

Telenor Pakistan (now Etisalat e& Group)

Dec 2023 to Present

Assistant Manager, BSS & Distribution Solutions (IT Project Delivery / PMO)

- Led CBS Upgrade middleware workstream through Jan 2026 go-live, coordinating third-party integration readiness across 15 channels and multiple vendor teams; earned Telenor Go Getter Award Q1 2026 for delivery impact.
- Delivered Digital Distributor platform 15 days ahead of schedule through Agile sprint management and proactive RAID governance; earned Telenor Go Getter Award Q2 2024.
- Managed IT Development CAPEX governance across an enterprise technology portfolio; consolidated monthly forecast vs. actuals reporting for VP and C-level stakeholders through Coupa.
- Governed seven concurrent vendor relationships, managing deliverables, checkpoints, escalations, and business sign-offs.
- Led Agile delivery for BSS and Distribution change requests, including backlog refinement, sprint planning, reviews, retrospectives, and release readiness.
- Reduced weekly executive reporting cycle from half a day to under 90 minutes by standardising status updates, RAID narratives, and retrospective summaries with AI-assisted PMO workflows.
- Nominated by Telenor leadership for IBA Karachi's Code to Lead – RISE 2026 workplace effectiveness programme (collaboration, communication, financial acumen, project execution), reflecting sustained delivery impact and cross-functional standing

Project Manager

- Delivered Ooredoo Qatar FIFA World Cup 2022 Travel SIM integration in 3 weeks, enabling complimentary UrbanPoint app access for subscribers and driving 4% subscription revenue uplift.
- Managed end-to-end delivery for UrbanPoint Qatar with less than 5% scope deviation on a 3 to 4 week Agile sprint cadence; owned budgeting and resource planning for a 15-person team.
- Led UrbanPoint SDK initiative, proposing a reusable SDK approach to standardise partner platform integrations and reduce repeated one-off integration effort.
- Managed delivery coordination for Qatar and Saudi Arabia client initiatives, aligning business stakeholders, technical teams, and release timelines across remote working cadences.
- Owned PMO governance: maintained project plans, RAID logs, dependency tracking, and timely escalations across concurrent delivery streams

AirCod Technologies

Feb 2017 to Apr 2021

IT Project Coordinator, RF Engineering Projects

- Acted as primary coordination point between RF stakeholders and software development teams, translating field requirements into tool enhancements.
- Defined deliverables, resource requirements, work plans, testing readiness, release steps, and stakeholder acceptance criteria.
- Produced project reporting on progress, risks, issues, and resolutions across telecom-related IT initiatives.

EDUCATION

MS Engineering Management	2020
University of Management and Technology (UMT)	
BS Electrical Engineering (Telecommunications)	2016
COMSATS University Islamabad	
Prime Minister's National ICT Scholarship (Fully Funded)	

CERTIFICATIONS

Project Management Professional (PMP) (ID: 4186019), Project Management Institute (PMI)	2025
Code to Lead – RISE, Institute of Business Administration (IBA) , Karachi	2026
Agile Project Management, Corporate Rebels	2023
Foundations of Project Management, Google Career Certificates / Coursera	2021